COURTNEY R. WORSHAM Courtney.worsham@moore.sc.edu

Work Address

Marketing Lecturer Moore School of Business University of South Carolina Columbia, SC 29208 (803) 777-0595 Home Address 1516 Lonsford Drive Columbia, SC 29206

EDUCATION

University of South Carolina, Columbia, SC

Ph.D. coursework in Higher Education Administration, comprehensive exam successfully defended Cognate in Business Administration

Winthrop University, Rock Hill, SC Master of Business Administration, May 1995

University of Virginia Bachelor of Arts, Psychology, May 1986

PROFESSIONAL EXPERIENCE

University of South Carolina, University Housing, Columbia, SC

Marketing Lecturer, August 2005 to present

Fulltime faculty member responsible for teaching marketing undergraduate students. Course Coordinator for MKTG 350. Oversee faculty teaching 2,500+ students in Principles of Marketing course. Developed assessment procedure, counsel faculty and Ph.D. students on teaching, report findings to Moore School administration.

Internship Director, August 2007-2020

Counsel undergraduate students on employment opportunities and serve as instructor of record for all students who take BADM 499 for their marketing internship. Spoke to numerous student groups and represented department in major presentation meetings offered by Office of Undergraduate Advising (2007-2015)

Coordinator for Marketing and Family/Graduate Housing, October 2001 to August 2005

Coordinated departmental marketing efforts including design and layout of all publications; created and oversaw special events; supervised full-time, graduate and undergraduate student staff; managed 177 apartments, including facilities management, renovations, yield management, budget, and financial planning for the area; developed and executed social, educational and personal developmental programs for students; served on interdepartmental committees.

Director of Marketing for Olympic Sports, July 1999 to October 2001

Oversaw all marketing and public relations efforts for women's sports; developed marketing initiatives including publications, flyers, and press releases; coordinated group sales efforts, advertising, and media relations; created & oversaw game day promotional efforts; supervised undergraduate and graduate assistant interns, as well as additional game-day staff; served on departmental and University committees.

Academic Advisor for Athletics, July 1998 to July 1999

Advised and tracked academic performance of student-athletes; established relationships with campus academic departments; scheduled classes and tutorial sessions to ensure progress toward graduation; coordinated over 350 weekly tutoring appointments involving 400 student-athletes; designed, implemented and assessed tutorial program for 80+ tutorial staff; wrote successful grant for Lifeskills program which established a comprehensive student-athlete development program (academics, nutrition, career development, community service, etc.); oversaw Team Gamecocks community service program; initiated and coordinated all community service activities for seventeen varsity sports; coached students on proper presentation skills in preparation for public appearances; assisted with recruitment efforts and career planning; assisted with the development of departmental publications; coordinated mentoring program in partnership with the College of Education.

NationsBank (now Bank of America), Charleston, SC

Assistant Vice President and Business Development Officer, July 1994 to March 1995

Sold investment management, trust and estate planning services; developed sales initiatives and presentations for targeted prospects; conducted educational seminars and training sessions for bank employees.

Palmetto Dunes Resort, Hilton Head Island, SC

Public Relations Manager, July 1992 to July 1994

Coordinated location photography shoots, media site inspections and interviews; created extensive new owner relations initiative, including tracking and evaluation of program efforts; assisted with advertising efforts and maintained department budget; developed and executed new-owner sales effort.

Hilton Head Island Chamber of Commerce, Hilton Head Island, SC

Communications Manager, January 1991 to July 1992

Developed & implemented comprehensive internal & external communications program; served as media liaison and worked with all local and international media to promote the island; produced all Chamber publications, including newsletters, directories, press releases, annual reports and speeches.

Business Assistance Manager, July 1990 to January 1991

Coordinated all membership events including Business After Hours, Business Expo, and educational/training seminars; served as liaison to Service Corps of Retired Executives

National Republican Senatorial Committee, Washington, DC

Director of Senate President's Council, January 1989 to June 1990 Coordinated million dollar fundraising program involving U.S. Senate and Cabinet members, Vice President and other administrative officials

United States Senate, Washington, DC

Staff Assistant to Don Nickles, January 1997 to January 1998 Scheduled and conducted VIP tours, maintained public relations with constituents

National Republican Senatorial Committee, Washington, DC

Assistant Director of Direct-To Program, August 1986 to January 1987 (temporary position) Coordinated direction of \$5 million to Senate candidates, assisted with events for three major donor organizations; planned and conducted strategy seminar for Senators and candidates

PUBLICATIONS

Marketing, Terence A. Shimp and Courtney R. Worsham, chapter in <u>Transition Into</u> <u>Business</u>, 1999: Prentice-Hall, Upper Saddle River, NJ.

PROFESSIONAL, UNIVERSITY, AND COMMUNITY SERVICE AFFILIATIONS

Omicron Delta Kappa national leadership honor fraternity, Faculty Advisor, 2011-present Meet weekly or biweekly with executive board, attend monthly chapter meetings, represent organization at UofSC awards presentations, attend regional and national conferences with student leaders, oversee elections, selections process, speakers, fundraising and event planning. 3 members with whom I have worked either in ODK or Chi Omega were named the National ODK Leader of the Year. Organization has won awards and/or leadership grants each of the years I've worked with the organization.

Omicron Delta Kappa national leadership honor fraternity, National Awards Committee member, 2021 – present. Chair, 2022-present.

Meet monthly with members to select scholarship, grant and award recipients. Review and revise application process as needed.

Omicron Delta Kappa Mission Committee, 2022-present.

EdVenture Children's Museum Marketing Board of Directors - 2009 - 2013

Carolina Judicial Council Member, 2001-present

Certified Title IX hearing officer 2016-present

Serve on hearing boards for academic integrity, student conduct and Title IX hearings, participate in annual recertification training as needed

USC Student Conduct Office, Student Conduct Code Review Committee – 2012, 2019 Cocktails Faculty Advisor – 2008-2011

Faculty Advisor for UofSC Men's Basketball Team, October 2019-present

Faculty Advisor for UofSC International Men's Soccer Team, April 2019-present University Retention Committee, 2006-2010

Chi Omega Women's Fraternity, Chapter Advisor, 1997 – 2005

Served as lead advisor for 400 woman organization, attended weekly chapter and executive board meetings, participated in all conduct board hearings, chaperoned social events, accompanied leaders to regional and national leadership conferences. Oversaw elections, recruitment activities, chaired the advisory board of 9 women, supervised all award applications and wrote letters of recommendations. Chapter regularly won highest national awards for programming, recruiting and academic performance. During this time I was also named one of the national advisors of the year for my work with the organization (2004)

Chi Omega Women's Fraternity, Faculty Advisor, 2006-2021

This role is much smaller than the Chapter Advisor role, and I transitioned here when I joined the faculty. Served as liaison between chapter and university, wrote academic

recommendation letters, award nominations, and participated in regular chapter programming including meetings and chaperoning social functions. Initiated career and academic

counseling for the women and helped to coordinate meetings with other university administrators.

Chi Omega Women's Fraternity, New Member Advisor, 2021 – present

Attend weekly new member meetings with 100+ new members, advise officers of policies, develop and offer programming to educate members, assist with ritual education, participate in initiation, chaperone social functions, attend advisory board meetings, and participate in regional and national training/conferences as required.

Chi Omega Women's Fraternity National Volunteer, 2005-present

Attend and serve when called at national and regional training conferences.

Nancy Walton Laurie Leadership Institute Team member, 2005-2014

Selected by the national organization president to serve on presentation and research team that facilitated leadership training sessions for sorority women throughout the United States. Topics and audience size varied. Facilitated conference sessions during national and regional training conferences in addition to specific chapter training sessions.

- Junior League of Columbia, 1995 present
- Brockman Elementary School PTO Vice President, 2008-2009, President, 2009-2011

Brockman Elementary School Improvement Council, Ad-hoc member, 2009-2011

- Brockman Elementary School PTO Board member, 2011-2012
- Trinity Cathedral Learning Center Board of Managers, Secretary, 2003 2004
- Trinity Cathedral Altar Guild, 2011-present
- Trinity Cathedral Flower Guild, 2021 present
- Trinity Cathedral VBS Teacher, 2006-present
- Trinity Cathedral Needlework Guild, 2012-present
- Trinity Cathedral Bazaar Booth Chairman, 2006-2009, 2014, 2015

Coordinated group of women who made items for sale at annual fundraiser. I actually chaired multiple committees: baked goods and holiday décor. I still bake items for the event, can over 100 half pints, and help make items for the Christmas booth and the needlework booth.

- Trinity Cathedral Children's evening program coordinator, 2007-2008 Planned weekly Wednesday evening events for children ages 6-11.
- Trinity Cathedral EYC Girls Advisor 2013-2018

Attended weekly youth group meetings, met with girls group outside of church activities, supervised weekly Bible Study (and took them to school afterwards), and chaperoned them on all church trips. Our group still meets regularly and these women are all juniors in college! **Trinity Cathedral College Ministry Vision Team -2013**

- USC Sexual Assault and Relationship Violence Interdepartmental Committee, 2001-2005
- University Housing Staff Enrichment Team, chairman, 2002 –2005
- University Housing Key Management Team, 2002
- University Housing Mission Statement Team, chairman, 2002
- University Housing Website Design Team, chairman, 2004 2005
- University of South Carolina Bicentennial Athletic Events Committee 2001
- University of South Carolina Homecoming Judge, 2011-13
- Darla Moore School of Business member of Business & Community Leadership Fellows team. 2017-present
- Course Coordinator for Principles of Marketing 2017 to present
- McGraw-Hill Publishing textbook reviewer on multiple editions, test bank reviewer 2018
- Certification in Fostering a Proactive Learning Environment, CTE completed Spring 2020
- Faculty Senator 2019-2021. Serve on University Athletics Advisory Committee
- University Athletics Advisory Committee Chairman, 2021-2023
- Faculty Athletics Representative Search Committee Chairman, Spring 2021
- Faculty Senate Steering Committee member: April 2021-present

TEACHING EXPERIENCE

University of South Carolina, Moore School of Business

Principles of Marketing, Annual registration for this course exceeds 1,400 students Fall 2003, Fall/Spring/Maymester/Summer 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022

- Consumer Behavior, Summer 1996, Spring 2000, Fall 2000, 2001 2002, 2004, 2005 Spring 2003, 2005, 2006
- Integrated Marketing Communications, Fall 1997, 2008, 2009, 2010, 2011, 2012; Spring 2008, 2009, 2010
- Marketing Communications in Italy, May 2014, May 2015, May 2016, May 2017, May 2018, May 2019, May 2022
- Business Marketing Internship Fall/Spring/Summer 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019
- Retailing Management Fall 2007, 2016, 2017, 2021 Spring 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, Summer 2020
- Marketing Strategy, Summer 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, Fall 2014, Maymester 2020
- UNIV 401 GLD class instructor Spring 2016, 2017, 2020, 2022 supervised students in development of GLD portfolio. 100% pass rate, and multiple students have received awards at Discover USC.
- Frequent substitute instructor for former Dean Jim Kane for Principles of Marketing, Fall 1996 to 2001
- Honors Thesis supervision (first or second reader): 2005, 2007, 2010, 2011, 2012, 2013, 2014, 2015, 2017, 2018, 2020, 2021, 2023
- **OE-Study Abroad**, instructor of record for 2-week intensive study abroad course in Australia 2009, 2011

HONORS AND AWARDS

Phi Kappa Phi Honor Society, initiated 1995 Beta Gamma Sigma Business Honor Fraternity, initiated 1995 USC Sorority Advisor of the Year, 1998, 2001 USC Greek Faculty Advisor of the Year, 2006, 2017 Mortar Board Excellence in Teaching Award, 2000-01, 2006-07, 2009-10, 2013-14 Chi Omega National Advisor of Excellence, 2004 Delta Sigma Pi, Marketing Professor of the Year, 2006 Mortar Board Keynote Speaker, 2007 Omicron Delta Kappa, initiate and keynote speaker, 2008, 2013, 2014, 2016 Nominee for Hormel National Marketing Teaching Award Sorority Council Academic Excellence Banquet Keynote Speaker 2014 Carolinian Creed Advocate of the Year, 2013 USC Office of Disabilities Services Two Thumbs Up Award 2015, 2019, 2022 Alfred G. Smith Outstanding Teaching Award 2015 Order of Omega Greek honor society, inducted 2018